End-of-Sale and End-of-Life Announcement for the Cisco Security Agent

EOL7009

Cisco announces the end-of-sale and end-of life dates for the Cisco Security Agent. The last day to order the affected product(s) is December 10, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

This announcement applies to the entire Cisco Security Agent product family, covering all Cisco Security Agent software releases and part numbers as of version 5.1. The end-of-life Bulletin 5757 for the CiscoWorks VPN/Security Management Solution 2.3 covers the end-of-sale and end-of-life process for the associated Cisco Security Agent software versions 4.0, 4.5, and 5.0. All Cisco Security Agent software releases are covered under these two product bulletins.

Table 1. End-of-Life Milestones and Dates for the Cisco Security Agent

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 11, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 10, 2010
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 10, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 10, 2011
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 10, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	March 7, 2013
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2013

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CSA-B10-SRVR-K9	Cisco Security Agent [10 Server Agent Bundle]
CSA-B100-DTOP-K9	Cisco Security Agent [100 Desktop Agent Bundle]
CSA-B100-SRVR-K9	Cisco Security Agent [100 Server Agent Bundle]
CSA-B1000-DTOP-K9	Cisco Security Agent [1,000 Desktop Agent Bundle]
CSA-B1000-SRVR-K9	Cisco Security Agent [1,000 Server Agent Bundle]

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End-of-Sale Product Part Number	Product Description
CSA-B10000-DTOP-K9	Cisco Security Agent [10,000 Desktop Agent Bundle]
CSA-B10000-SRVR-K9	Cisco Security Agent [10,000 Server Agent Bundle]
CSA-B100K-DTOP-K9	Cisco Security Agent [100,000 Desktop Agent Bundle]
CSA-B200K-DTOP-K9	Cisco Security Agent [200,000 Desktop Agent Bundle]
CSA-B25-DTOP-K9	Cisco Security Agent [25 Desktop Agent Bundle]
CSA-B25-SRVR-K9	Cisco Security Agent [25 Server Agent Bundle]
CSA-B250-DTOP-K9	Cisco Security Agent [250 Desktop Agent Bundle]
CSA-B250-SRVR-K9	Cisco Security Agent [250 Server Agent Bundle]
CSA-B2500-DTOP-K9	Cisco Security Agent [2,500 Desktop Agent Bundle]
CSA-B2500-SRVR-K9	Cisco Security Agent [2,500 Server Agent Bundle]
CSA-B25000-DTOP-K9	Cisco Security Agent [25,000 Desktop Agent Bundle]
CSA-B300K-DTOP-K9	Cisco Security Agent [300,000 Desktop Agent Bundle]
CSA-B50-SRVR-K9	Cisco Security Agent [50 Server Agent Bundle]
CSA-B500-DTOP-K9	Cisco Security Agent [500 Desktop Agent Bundle]
CSA-B500-SRVR-K9	Cisco Security Agent [500 Server Agent Bundle]
CSA-B5000-DTOP-K9	Cisco Security Agent [5,000 Desktop Agent Bundle]
CSA-B5000-SRVR-K9	Cisco Security Agent [5,000 Server Agent Bundle]
CSA-B50000-DTOP-K9	Cisco Security Agent [50,000 Desktop Agent Bundle]
CSA-B75000-DTOP-K9	Cisco Security Agent [75,000 Desktop Agent Bundle]
CSA-DLPD-100-K9	Cisco Security Agent [100 DLP Desktop Agent Upgrade]
CSA-DLPD-1000-K9	Cisco Security Agent [1,000 DLP Desktop Agent Upgrade]
CSA-DLPD-10K-K9	Cisco Security Agent [10,000 DLP Desktop Agent Upgrade]
CSA-DLPD-25-K9	Cisco Security Agent [25 DLP Desktop Agent Upgrade]
CSA-DLPD-250-K9	Cisco Security Agent [250 DLP Desktop Agent Upgrade]
CSA-DLPD-2500-K9	Cisco Security Agent [2,500 DLP Desktop Agent Upgrade]
CSA-IPT-UPGRADE-K9	CSA Managed agent upgrade for IPT
CSA-SRVR-K9	Cisco Security Agent [1 Server Agent Bundle]
CSA-SRVR-K9=	Cisco Security Agent [1 Server Agent Bundle]
CSA-STAR-6.0.1-K9=	CSA 6.0.1 Starter Bundle SKU
CSA-STAR-6.0.2-K9=	CSA 6.0.2 Starter Kit [Mgmt Cntr, 1 Server, 10 Desktop Agent
CSA-START-5.1-K9	CSA 5.1 Starter Kit [MC, 1 Server, and 10 Desktop Agents]
CSA-START-5.1-K9=	CSA 5.1 Starter Kit [MC, 1 Server, and 10 Desktop Agents]
CSA-START-5.2-K9	CSA 5.2 Starter Kit [MC, 1 Server, and 10 Desktop Agents]
CSA-START-5.2-K9=	CSA 5.2 Starter Kit [MC, 1 Server, and 10 Desktop Agents]
CSA-START-6.0-K9	CSA 6.0 Starter Kit [MC, 1 Server, and 10 Desktop Agents]
CSA-STARTER-K9	CSA Starter Bundle
CSA-STARTER-K9=	CSA Starter Bundle
L-CSA-B10-SRVR	Cisco Security Agent [10 Server Agent Bundle]
L-CSA-B100-DTOP	Cisco Security Agent [100 Desktop Agent Bundle, e-Delivery]
L-CSA-B100-SRVR	Cisco Security Agent [100 Server Agent Bundle]
L-CSA-B1000-DTOP	Cisco Security Agent [1,000 Desktop Agent Bundle]
L-CSA-B1000-SRVR	Cisco Security Agent [1,000 Server Agent Bundle]
L-CSA-B10000-DTOP	Cisco Security Agent [10,000 Desktop Agent Bundle]
L-CSA-B10000-SRVR	Cisco Security Agent [10,000 Server Agent Bundle]
L-CSA-B100K-DTOP	Cisco Security Agent [100,000 Desktop Agent Bundle]

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End-of-Sale Product Part Number	Product Description
L-CSA-B25-DTOP	Cisco Security Agent [25 Desktop Agent Bundle]
L-CSA-B250-DTOP	Cisco Security Agent [250 Desktop Agent Bundle]
L-CSA-B250-SRVR	Cisco Security Agent [250 Server Agent Bundle]
L-CSA-B2500-DTOP	Cisco Security Agent [2,500 Desktop Agent Bundle]
L-CSA-B2500-SRVR	Cisco Security Agent [2,500 Server Agent Bundle]
L-CSA-B25000-DTOP	Cisco Security Agent [25,000 Desktop Agent Bundle]
L-CSA-DLPD-100	Cisco Security Agent [100 DLP Desktop Agent Upgrade]
L-CSA-DLPD-1000	Cisco Security Agent [1000 DLP Desktop Agent Upgrade]
L-CSA-DLPD-10K	Cisco Security Agent [10,000 DLP Desktop Agent Upgrade]
L-CSA-DLPD-25	Cisco Security Agent [25 DLP Desktop Agent Upgrade]
L-CSA-DLPD-250	Cisco Security Agent [250 DLP Desktop Agent Upgrade]
L-CSA-DLPD-2500	Cisco Security Agent [2500 DLP Desktop Agent Upgrade]
L-CSA-SRVR	Cisco Security Agent [1 Server Agent Bundle]

Product Migration Options

There is no replacement available for the Cisco Security Agent at this time.

Cisco's network security product portfolio has complementary security technologies, such as Cisco Intrusion Prevention Systems,Cisco ASA 5500 Series Adaptive Security Appliances, and Cisco IronPort Email and Web gateways. Please contact your Cisco account team for more information on these products. While there is no direct Cisco Security Agent replacement product from Cisco, many endpoint security products are available from a wide variety of third-party vendors. We expect that customers will want to do their own due diligence in choosing a replacement product that best meets their needs.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:
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Printed in USA C51-602579-00 05/10

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